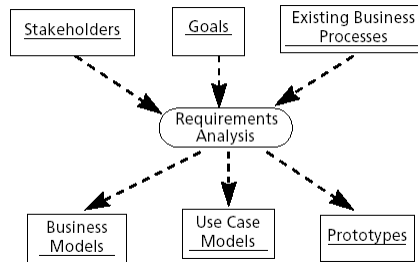
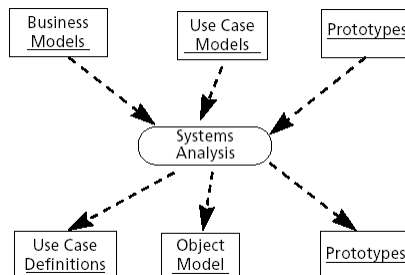
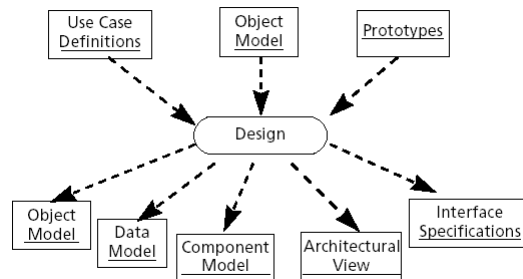


Figure 5.1 Key inputs and outputs of requirements analysis

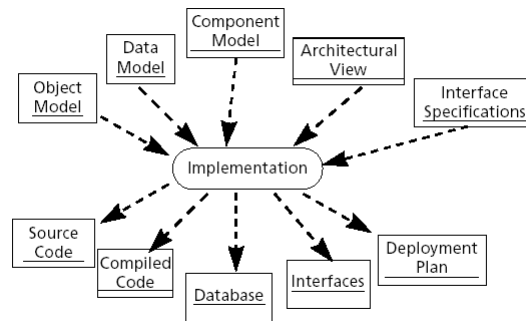
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Figure 5.2 Key inputs and outputs of systems analysis

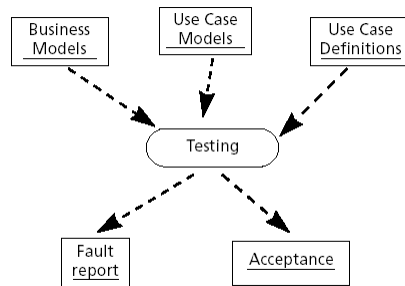
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Figure 5.3 Key inputs and outputs of the design process

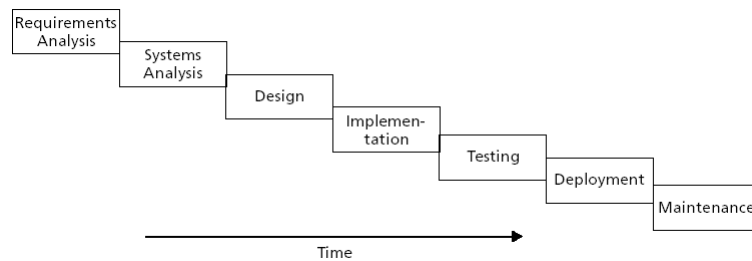
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Figure 5.4 Key inputs and outputs of the implementation process

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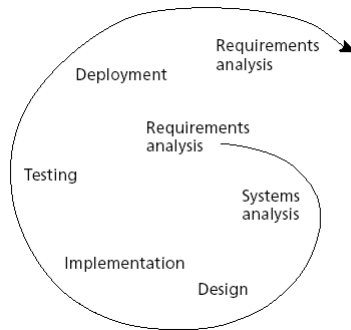
Figure 5.5 Key inputs and outputs of the testing process

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Figure 5.6 The waterfall life cycle

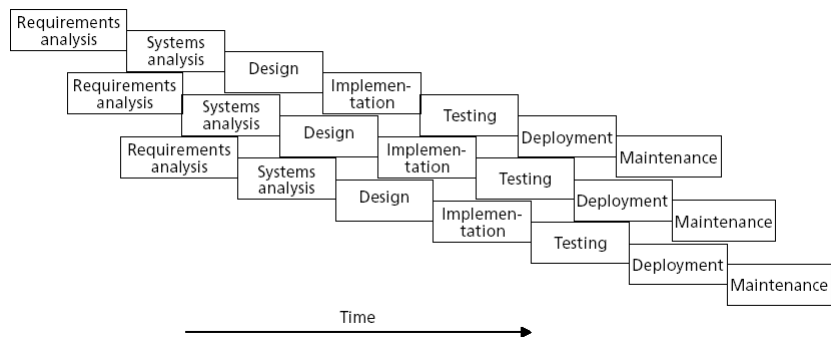
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Figure 5.7 Depiction of the iterative approach as an expanding spiral of development



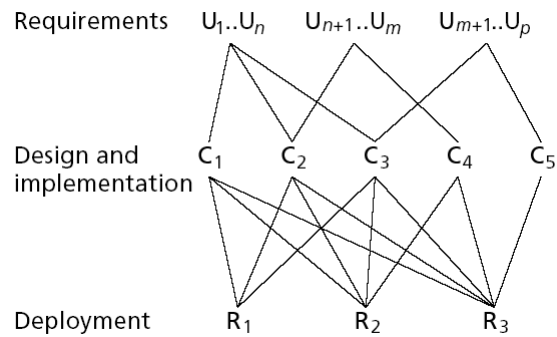
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Figure 5.8 The iterative approach in terms of stages



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Figure 5.9 The tracing of use cases through the stages in iterative development

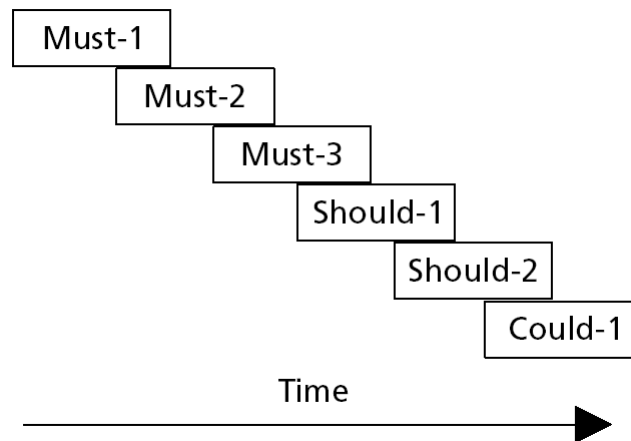


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Table 5.1 Moscow prioritization for release of the system

Priority	Use cases
Must have for release	User validation, customer identification, order taking, stock reservation, production reservation, delivery scheduling, order amendment, order cancellation, credit checking, customer registration, contract definition, delivery confirmation, delivery rescheduling, discount calculation
Should have for release	Order overview, production optimization, delivery optimization, customer contact history, web ordering by customer, Web amendment by customer, web order tracking by customer
Could have for release	Special offers prompting, call transfer
Won't have for release	None identified

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Figure 5.10 Organization of the iterations

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Table 5.2 Moscow prioritization for the first iteration of the ICANDO chemicals system

Priority	Use cases
Must have	User validation, user validation, customer identification, customer registration
Should have	Contract definition
Could have	Credit checking
Won't have	Order overview, production optimization, delivery optimization, customer contact history, Web ordering by customer, Web amendment by customer, Web order tracking by customer, special offers prompting, call transfer, order taking, stock reservation, production reservation, delivery scheduling, order amendment, order cancellation, delivery confirmation, delivery rescheduling, discount calculation

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Table 5.3 Moscow prioritization of the use cases for the first release of the Customer Loyalty system

Priority	Use cases
Must have for release	Customer registration, customer validation, browse catalogue, order goods, schedule delivery
Should have for release	Email promotions
Could have for release	WAP enabled access, SMS messaging
Won't have for release	None identified

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Table 5.4 Moscow prioritization of second iteration of the retail promotions system

Priority	Use cases
Must have	Customer registration, customer validation
Should have	Browse catalogue
Could have	Order goods, schedule delivery
Won't have	Email promotions, WAP enabled access, SMS messaging

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